
Christopher S. Parks

PO Box 111, Troy, KS 66087

Email: cparks73@outlook.com • Cell: 785-850-0544

Systems & Network Administrator • Information Technology Manager

Motivated IT professional with eighteen years of technology experience. Demonstrated success with IT project planning, improving productivity and making critical decisions. Skilled manager with the ability to communicate effectively, lead and motivate team members. Able to adapt to new environments, eager to implement new technologies and knows how to meet deadlines.

PROFESSIONAL EXPERIENCE

Triumph Foods, Saint Joseph, MO

Triumph Foods processes in excess of 6 million hogs each year, and is the newest facility of its' kind in the United States. The Company prides itself on producing the highest quality fresh pork products found in the market today.

Sr. Systems Administrator

June 2017 – Present

Responsibilities include network administration, server administration, and telecommunications administration. Implement new procedures for workstations deployment and new user setup.

- Administer Cisco infrastructure. Wired, Wireless, Security and Server
- Manage Microsoft Windows Active Directory domain trusts with Seaboard Foods.
- Windows Server 2012 R2 / 2016, Exchange and SQL configuration and administration.
- Coordinate backup and DR strategy using Veeam software.

Highland Community College, Highland, KS

The "first college in Kansas" consists of a main campus that houses approximately 700 students, it also provides regional instruction at five remote campuses.

Network Administrator

January 2016 – June 2017

Responsibilities include network administration, server administration, telecommunications administration and technical training.

- Administer and monitor WAN, LAN and Ruckus WLAN network connectivity.
- Utilize VMWare ESXi 5.5 virtual platform for server infrastructure
- Implement ADFS 3.0 authentication for Hybrid Exchange / Office365 migration. Migrated 10k+ student email boxes from on-prem to the cloud. Provided Office365 services for all faculty and staff.
- Install SMART Rooms for teacher instruction and PolyCom telepresence for remote learning.

Tech Team LC., Saint Joseph, MO

Stationed in St. Joseph, MO, Tech Team is committed to providing quality IT solutions that enable clients to build and maintain their technology infrastructure more cost effectively.

Systems Administrator

May 2015 – December 2015

Provided experienced consulting and support for customers in the Saint Joseph area. Tier 2 administrator for server maintenance, upgrades and installation. Configured network equipment for deployment to customer's location.

- Microsoft Office 365 implementation and migration for clients.
- WordPress site creation, backup and migration for customer websites.
- Server upgrades from Microsoft Windows 2003 and SBS server to Windows Server 2012 R2.
- Client DNS, MX, and SPF administration.
- Monthly server administration and maintenance for Gold Support customers. Includes 50+ physical and virtual (VMWare, Hyper-V) servers.

Lifeline Foods, LLC, St. Joseph, MO

LifeLine Foods is a diversified dry corn milling and ethanol production company. The company's work force totals 150 employees. The company's line of corn kernel-based products includes snack meal, used in such foods as cheese puffs; and brewers' grits, utilized by major breweries in the fermentation process for their beers.

IT Manager

July 2010 – April 2015

Manage IT department, including hardware and software acquisition, departmental budget, continuing education and end-user training. Responsible for hiring IT department staff. Chairman of IT Steering Committee with members of executive staff.

- Replaced legacy PBX phone system with Avaya IP Office VoIP system.
- Prioritize and manage IT requests from all corporate business units via Spiceworks helpdesk software.
- Configure and Install new SQL 2012 server, migrate MSSQL databases, create ODBC connections.
- Deployed Microsoft SharePoint server to provide company wide intranet collaboration site.
- Transitioned Exchange 2010 email server and 100+ user mailboxes to Exchange 2013.
- Migrated physical server infrastructure over to redundant Hyper-V virtual platform.
- Project lead for several new technology implementations (i.e. security access control, ProntoForms, iPad deployment, Ruckus controller-based Wi-Fi solutions, Business Intelligence (BI) dashboards)
- Successfully manage departmental budget of \$275K.
- Utilize VBScript and PowerShell to automate IT department operations.

Highland Community College, Highland, KS

The "first college in Kansas" consists of a main campus that houses approximately 700 students, it also provides regional instruction at six remote campuses.

Network / MIS Coordinator

June 2008 – April 2010

Responsibilities include network administration, server administration, telecommunications administration and technical training. Implemented backup strategy to provide efficient disaster recovery. Created accurate documentation for network topology and established standard operating procedures.

- Implemented Nagios and Cacti open source software on Linux platform to proactively monitor network traffic and server connectivity.
- Merged network with newly acquired institution and consolidated several Active Directory domains into one.
- Transitioned Exchange 2003 email server and 150+ user mailboxes to Exchange 2007 SP1.
- Deployed Microsoft System Center Configuration Manager to effectively push out software installations.
- Effectively implemented Bradford Network's Campus Manager to provide authentication and authorization for student network.
- Replaced end of life Cisco PIX 515E with Sonicwall NSA2400

Computers, Networks, Solutions Inc., Saint Joseph, MO

Total IT solutions provider based in Northwest Missouri. They provide technological solutions for all business needs, including networking, security, and web development. Microsoft Gold Certified Partner and Cisco reseller.

Network Technician

February 2008 - June 2008

Provided accurate consulting and support for customers in the Saint Joseph and Kansas City areas. Technician for server upgrades and installation. Configured network equipment for deployment to customer's location.

- Administer and deploy Microsoft Small Business Server
- Administer Linux web and database server for web hosting division
- Configure and install Cisco routers and ASA appliances
- CNS Technician of the Quarter

NPG Newspapers, Saint Joseph, MO

Family-owned newspaper company. Flagship newspaper is the St. Joseph News-Press, but also owns several papers in Kansas, and in the Kansas City area. Newspaper division consists of 13 locations across Missouri and Kansas.

IT Manager / Systems Administrator

October 2005 - February 2008

Held multifaceted position that included supervising helpdesk staff, network and server administration, and onsite and remote desktop and telephony support for 450+ employees in the organization. As IT Manager was responsible for budgeting and purchasing technology for entire newspaper division. Also performed hiring and performance reviews of IT staff. Coordinated IT projects with other departments to efficiently utilize existing resources and determine future needs. Coordinated and participated in on-call rotation.

- Project lead for converting newsroom over to state-of-the-art \$500k front-end DTI publishing software.
- Apple Mac OSX workstation support and server administration.
- Developed and effectively implemented IT policies and procedures.
- Ensured reliable connectivity to 13 remote locations to provide access for daily operations.
- Monitor helpdesk system statistics to provide users with quality support and service.

EDUCATION and CERTIFICATIONS

Fort Hays State University, Hays, KS

September 2008 - 2011

B.S. Information Networking and Telecommunications

Missouri Western State University, Saint Joseph, MO

September 2004 - October 2006

Major: Computer Information Systems

Minor: General Business

- Convocation Key Recipient

Athens Area Technical College, Athens, GA

March 1999

A.A.S Research Laboratory Technology

- Dean's List
- Phi Theta Kappa

Certified SonicWall Administrator (CSSA)

Microsoft Certified Specialist (MCS): Server Virtualization with Hyper-V and System Center

Cisco Certified Network Associate (Exp. 2012)

Microsoft Certified Systems Administrator (MCSA) Server 2003

CompTIA A+ certified, CompTIA Network+ certified

REFERENCES

Available upon request.